

Camperstaanplaatsen Dwaze Herder

Slakweg 5

6228 NB Maastricht

General Conditions

PITCHES refers to the bare pitches that the CUSTOMER rents from the foolish shepherd for the camper. The GUEST acknowledges that he is competent to enter into a contract, i.e. that he is of legal age and that he is not the subject of a protection measure, or that, if he is incapable, he has the consent of his guardian or curator. **COMPLETENESS** The GTC express the entirety of the obligations of the parties. In this sense, the CUSTOMER is deemed to accept them without reservation, in accordance with the provisions of the Dutch Civil Code. The Foolish Shepherd and the GUEST agree that the T&Cs in force on the day of the reservation exclusively govern their contractual relationship. These conditions are accessible on the WEBSITE of the campsite in question and, if applicable, take precedence over any other version or any other conflicting document. The Foolish Shepherd reserves the right to change the GTC. The new version of the GTC applies as soon as it is put online.

PURPOSE The purpose of the GTC is to regulate the conditions and obligations arising from any final order for a STAY at the foolish shepherd's camper place. They determine all the steps necessary for the reservation and payment of a STAY, regardless of whether the CUSTOMER books via the WEBSITE, by telephone, by post or directly with the foolish shepherd. **PRE-CONTRACTUAL INFORMATION** The CUSTOMER acknowledges that he has been informed of the GTC and all information before the reservation.

PERFORMANCES AND PRICES a) STAY in a PITCH: the foolish shepherd makes available to the GUEST a bare PITCH for his camper, which can accommodate at least 2 people. i) Price - Services included in the price The price of the PITCH: This is a fixed price per night for the type of PITCH in question. The basic price includes the equipment, 1 or 2 people and a vehicle. Depending on the electrical connection, an additional charge may apply. An additional daily rate applies for additional persons (adults or children) or additional objects on the PITCH (second vehicle, trailer, motorcycle, boat, animal, additional tent or party tent, awning, etc.). All these rates can be consulted. The basic package gives free access to the sanitary facilities, the playgrounds and the activities offered, whether free or not. For security reasons, the number of people arriving for a STAY cannot exceed the capacity of the PITCH. The Foolish Shepherd reserves the right to refuse access to the campsite to persons exceeding the planned capacity. It is mandatory for the GUEST to check in at the reception upon arrival

PITCHES are available from 2:00 PM on the day of arrival and must be vacated before 12:00 PM on the day of departure. In case of late arrival, the GUEST must inform the foolish shepherd in advance and, to protect the tranquility of our customers, the pitches must not be occupied and vehicles must not enter the campsite after 11:00 PM.

PRICE CHANGES The rates are dynamic and may change during the season. The prices indicated are in euros, including VAT at the rate valid at the time of booking the STAY. The total price of the STAY includes the rental price of the PITCHES, the reservation costs and any cancellation insurance. Any change or modification of the rate, as well as any change in the taxes applicable to the STAY on the date of invoicing may be included in the price of the STAY.

TOURIST TAX The tourist tax, which is collected on behalf of the municipalities and which must be paid, is not included in our rates. The amount determined per person and per day varies depending on the destination and is subject to change during the year. **OFFERS** Special offers are subject to

certain conditions, in particular availability. In addition, price reductions or discount promotions cannot be combined, unless otherwise stated, and they have no retroactive effect.

Each reservation must be accompanied by a deposit consisting of: - a deposit, determined according to the type of STAY booked, the rate chosen by the GUEST and the reservation date, consisting of 100% of the total amount of the STAY (basic rent or rental with performance). - any booking/administration costs and any costs for taking out cancellation/interruption insurance for the STAY.

Booking Confirmation contains the details of the reservation made by the GUEST and all information relating to his STAY. 2) RESERVATION VIA THE WEBSITE For reservations via the WEBSITE of the relevant camper place, the GUEST must, in order to confirm the order, fill in all the requested information and, after reading them, accept the GTC by clicking on the indicated place. After reading the summary of his order, the GUEST must click on the chosen payment method and make the payment to finally confirm his order. After his reservation, the CUSTOMER will receive a confirmation by e-mail with the details of his STAY (content of services, dates and duration, price and payment method). 3) that the STAY has been canceled by the CUSTOMER and the cancellation charges stated in the article 'CANCELLATION OF THE STAY' apply. If the STAY is non-cancellable/non-changeable, no refund can be made, in accordance with the article 'NON-CHANGEABLE OR CHANGEABLE STAYS/OFFERS/PRICES'.

At the reservation center, the deposit or the total amount of the STAY is paid online via the WEBSITE of the relevant camper place (depending on the country/language in which the WEBSITE is navigated, various payment methods are offered, including: bank cards, BCMC, IDEAL, PayPal...) or via a payment link sent by the reservation center or the campsite. The transaction will be debited from the CUSTOMER's bank card immediately after checking its details. By providing the bank card details, the GUEST authorises the foolish shepherd to debit the amount of the deposit or the entire STAY from his bank card. To this end, the GUEST confirms that he is the holder of the bank card to be debited and that the name on his bank card is indeed his own.

The PITCHES are automatically allocated according to the equipment specified by the GUEST when making the reservation small, medium and large camper under 6 meters or camper over 6 meters, the foolish shepherd cannot be held liable if the GUEST does not have the correct category equipment and the allocated PITCH is not suitable. Only one camper is allowed per camping pitch.

DELAYED ARRIVAL, EARLY DEPARTURE If the GUEST does not indicate in any way that he has had to postpone the date of his arrival, the PITCH or ACCOMMODATION in question will become available 24 hours after the arrival date specified in the contract and full payment for the services will still be required. No discount will be granted in the event of early departure from a PITCH (see reimbursement options under the cancellation insurance). DEPOSIT - STAY GUARANTEE To simplify the arrival at the RV park of the STAY, the CUSTOMER is asked to register online when booking or by email or text message before the start of the STAY. This online pre-registration allows the CUSTOMER to pay the deposit by means of a simple bank imprint, without any amount being debited from the CUSTOMER's bank account. This printout will be kept for 1 month from the end of your stay. The online pre-registration releases the CUSTOMER from the payment of the deposit for the ACCOMMODATION upon arrival at the location of the STAY. PETS Only one pet is allowed per PITCH upon payment of a fixed amount per day that is not included in the rental price of the PITCHES. The GUEST must indicate this when making the reservation or upon arrival at the relevant camper site. Pets are not allowed to roam freely and must be kept on a leash. They are not allowed in the common areas (restaurant, event hall, bar, swimming pools). Their admission is subject to two conditions: - valid vaccination against rabies - identification by tattoo or chip with proof of registration with one of the portals designated by the RVO. The GUEST must have a European pet passport for the animal and must adhere to the internal regulations of each location.

Dangerous or aggressive animals (category 1 and 2 dogs are prohibited) as well as 'new pets' (rodents, birds, reptiles, frogs, fish, etc.) are not accepted. **HOUSE RULES** To facilitate the STAY of all CUSTOMERS, house rules are available at the reception of the camper place. The foolish shepherd invites the Guest to read and respect these regulations. In the event of clear non-compliance with these regulations, the director of the campsite concerned may impose sanctions, which may include the termination of the contract. **LOSS, THEFT, DAMAGE** does not fall under the liability of the camper place all responsibility in case of theft or damage to personal property, the camper place cannot be held liable in case of theft or damage to personal property of the CUSTOMER, unless proven is that the campsite in question has not fulfilled its obligations. It is reminded that the parking spaces are not monitored and that the GUEST therefore parks at his own risk.

The foolish shepherd furthermore disclaims all responsibility in the event of an incident for which the CUSTOMER is legally liable. **PERSONAL DATA** In order to respect the privacy of its CUSTOMERS and in accordance with current regulations on the protection of personal data, the foolish shepherd has implemented a personal data protection policy. The Foolish Shepherd would thus like to inform the GUEST of the nature of the personal data collected in the context of the reservation of his STAY, the legal basis and purpose of the processing, as well as the rights he has. The foolish shepherd invites the GUEST to consult the privacy policy, which can be consulted. All photos and texts used in a brochure or on the WEBSITE of the campsite in question are non-contractual. They are for information purposes only. It may happen that certain activities and facilities of the foolish shepherd mentioned in the description in the brochure are canceled, in particular due to weather conditions or in case of force majeure as described in the GTC. The Foolish Shepherd makes every effort to ensure that its commercial documents, and in particular leaflets, advertisements and catalogs, are as faithful as possible to the services offered. However, the GUEST's perception of the photographic representation of the services may not exactly reflect the services themselves. Their purpose is therefore mainly informational. **FORCE MAJEURE** The occurrence of an event of force majeure. The parties shall meet to examine the consequences of the event and, if necessary, agree on the conditions under which the performance of the contract can be resumed. If the event of force major lasts longer than three weeks, the contract will be terminated by operation of law. Any circumstances beyond the control of the parties that prevent the performance of their obligations under normal circumstances shall be considered grounds for release from the parties' obligations and shall lead to their suspension. The party invoking the aforementioned circumstances must immediately inform the other party of the occurrence and disappearance of these circumstances. Force major is considered to be all facts or circumstances that are overwhelming, external to the parties, unforeseeable, unavoidable and independent of the will of the parties and which cannot be prevented by the parties despite all reasonable efforts. The following cases are expressly considered to be cases of force major or unforeseen circumstances, in addition to those already usually accepted by the case law of courts: storms, floods, lightning strikes, earthquakes, fires, breakdown of telecommunications networks or difficulties inherent in telecommunications networks beyond the CUSTOMER's control , blockage of means of transport or supplies, epidemics or pandemics. The parties will meet to examine the consequences of the event and agree on the conditions under which the performance of the contract will continue. If the event of force major lasts longer than three weeks, the rental contracts for the pitches and accommodations will be terminated by operation of law. **PARTIAL INVALIDITY** If one or more provisions of these general terms and conditions are declared invalid or declared as such by application of a law, a regulation or pursuant to a final decision of a competent court, the other provisions retain their full force and scope. **NO WAIVER** The fact that one of the parties does not rely on a breach by the other party of any of the obligations referred to in these general terms and conditions will not be interpreted as a waiver of the obligation in question for the future.

SETTLEMENT OF DISPUTES in the event of a dispute regarding the validity, interpretation, performance or non-performance, modification or cancellation of the contract, try to reach an amicable settlement. To this end, the CUSTOMER sends his complaint by registered letter with acknowledgment of receipt to the foolish shepherd. This will submit the case to the competent Dutch court, APPLICABLE LAW These general terms and conditions are governed by the application of Dutch law, subject to mandatory provisions from which the parties cannot deviate.